

भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
रेलवे बोर्ड / RAILWAY BOARD

No. 2019/RS(M)/GeM

New Delhi, Dated: 22.07.2019

The General Manager, All Indian Railways/PUs, NF(C), CORE
DG, RDSO/Lucknow, NAIR/Vadodara
CAO, DMW/Patiala, RWP/Bela, WPO/Patna, COFMOW, IROAF/N.Delhi
MD/CRIS, Vice Chairman/RLDA

Sub. : Government e-Marketplace (GeM): Procurement of Services.

Ref. : i) Railway Board's letter No. 88/RS(G)/779/14 Pt. dated 22.09.2017 reiterated vide letter No. 2016/RS(M)/GeM dated 11.05.2018 and 14.05.2018.

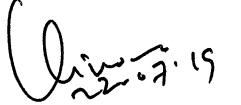
ii) CRB's DO letter No. 2018/RS(M)/GeM dated 06.12.2018 to GM/CAOs of all Indian Railways

As per Rule 149 of General Financial Rules 2017, procurement of common use Goods and Services by Ministries or Departments through GeM is mandatory, for Goods and Services available in GeM. The policy directives for mandatory procurement of common use Goods and Services through GeM, for items available in GeM, have been issued and reiterated vide letters under reference (i). Furthermore, in his DO letter under reference (ii), CRB had emphasized on using GeM for hiring various services along with procurement of goods.

In this regard, GeM has forwarded a list of 62 services available on GeM. The list includes many services used by Indian Railways like Taxi hiring, Manpower hiring, security, sanitation & cleaning, laundry services etc. The list of these services, available on GeM, is enclosed herewith as **Annexure**. The procurement of these services is being done by various departments of Railways.

All Railway units may ensure procurement of services available on GeM through GeM in terms of instructions issued in the matter. Any variation in Railways terms and conditions may be taken up with GeM for suitably incorporating the same in GeM. Suitable monitoring mechanisms may be put in place to ensure the same.

DA: As above


(Vinod Kumar)
Director RS(M)

Copy to-

- (i) AM/F & Chairman/SCoGeM for Railways: For kind information please.
- (ii) ED/PSU, Railway Board: For information and issuing necessary instructions to all PSUs under Ministry of Railways (List of above mentioned services, available on GeM, is enclosed for reference).

ANNEXURE

Services on GeM		
S.No.	Parent Service	Sub Service Name
1	Product Maintenance Service	Product Maintenance Service -AMC/CMC
2	Leasing Services	Product Lease Service
3	Manpower Resource Outsourcing Service	Human Resource Outsourcing Service
4	Manpower Resource Outsourcing Service	Technical Manpower Service
5	Hospitality service (under development)	Hospitality service (under development)
6	Chemist Service (under development)	Chemist Service (under development)
7	Manpower Resource Outsourcing Service	Security Manpower Service
8	Piping Erection Service	Piping Erection Service
9	Waste Management Service (under development)	Waste Management Service (under development)
10	Healthcare Services	Healthcare Laundry Service
11	Healthcare Services	Healthcare Resource Outsourcing Service
12	Healthcare Services	Healthcare Sanitation
13	Healthcare Services	Healthcare Security Service
14	Professional Dietary Service (under development)	Professional Dietary Service (under development)
15	Planting Service	Decorative Plant Service
16	Canteen Service	Canteen Service
17	Packaged Drinking Water Service	Packaged Drinking Water Service
18	Restaurant and Catering	Catering Service
19	Planting Service	Florist Service
20	Canteen Service with forward auction (under development)	Canteen Service with forward auction (under development)
21	Scanning and Digitisation Service	Scanning and Digitisation Service
22	Data and Voice Services	Prepaid/Postpaid Data and Voice Service
23	Training Services (under development)	Training Services (under development)
24	Professional Service	Call Centre Service
25	Professional Service	Language Service
26	Laboratory Services (Testing of goods) (under development)	Laboratory Services (Testing of goods) (under development)
27	Manpower Resource Outsourcing Service	Security Manpower Service
28	Web Casting Service	Web Casting Service
29	CDN Service	CDN Service
30	Examination Service (under development)	Examination Service (under development)
31	Laundry Services	Laundry Services
32	Tentage Service (under development)	Tentage Service (under development)

S.No.	Parent Service	Sub Service Name
33	Diary and Calendar Printing Service	Diary and Calendar Printing Service
34	Printing Service	Printing Service
35	Housekeeping Services	Cleaning And Sanitation Service 2.0
36	Housekeeping Services	Pest Control Service
37	Printing Service	Printing Service
38	News Paper & Magazine Supply Service	News Paper & Magazine Supply Service
39	Software Support Service	Software Support Service
40	AMC Networking Devices	AMC Networking Devices
41	Internet Bandwidth and Replication	Internet Bandwidth and Replication
42	Interior design service (under development)	Interior design service (under development)
43	Professional Service/IT Service	Cloud Service (Packages)
44	Professional Service/IT Service/Cloud Service	Add on Cloud Service
45	Professional Service/IT Service/Cloud Service	Backup Services
46	Professional Service/IT Service/Cloud Service	Compute Services
47	Professional Service/IT Service/Cloud Service	Licenses
48	Professional Service/IT Service/Cloud Service	Migration
49	Professional Service/IT Service/Cloud Service	SECURITY SERVICES (CLOUD)
50	Professional Service/IT Service/Cloud Service	Storage Services
51	Professional Service/IT Service/Cloud Service	Value Added Services
52	Professional Service/IT Service/IT Operation and Support Service	Data Analytics Service
53	Vehicle Tracking Service	Vehicle Tracking Service
54	Professional Service/IT Service/Cloud Service/Network Service	Firewall
55	Video conferencing (under development)	Video conferencing (under development)
56	Webex Service (under development)	Webex Service (under development)
57	IT Professional Outsourcing Service	IT Professional Outsourcing Service
58	Inspection of goods (under development)	Inspection of goods (under development)
59	Vehicle Hiring Service	Vehicle Hiring Service
60	Logistics and courier	Goods Transport (under development)
61	Lease Hiring of Electric Vehicles	Lease Hiring of Electric Vehicles
62	Non-IT Professional Outsourcing Service	Non-IT Professional Outsourcing Service