Need Help?

A) For Queries related to **GeM**: Please click here → https://gem.gov.in/userFaqs/buyer

B) For Queries related to **IREPS**: Please click here → https://www.ireps.gov.in/html/helpdesk/learning_centre.html

C) For User Manual on **New IMMS (UDM)**: Please click here → https://www.ireps.gov.in/ireps/upload/resources/Manual_for_User_Depot_Module.pdf

D) To Download and Install **JAVA**: Please click here → https://www.ireps.gov.in/html/misc/DownloadJRE.html

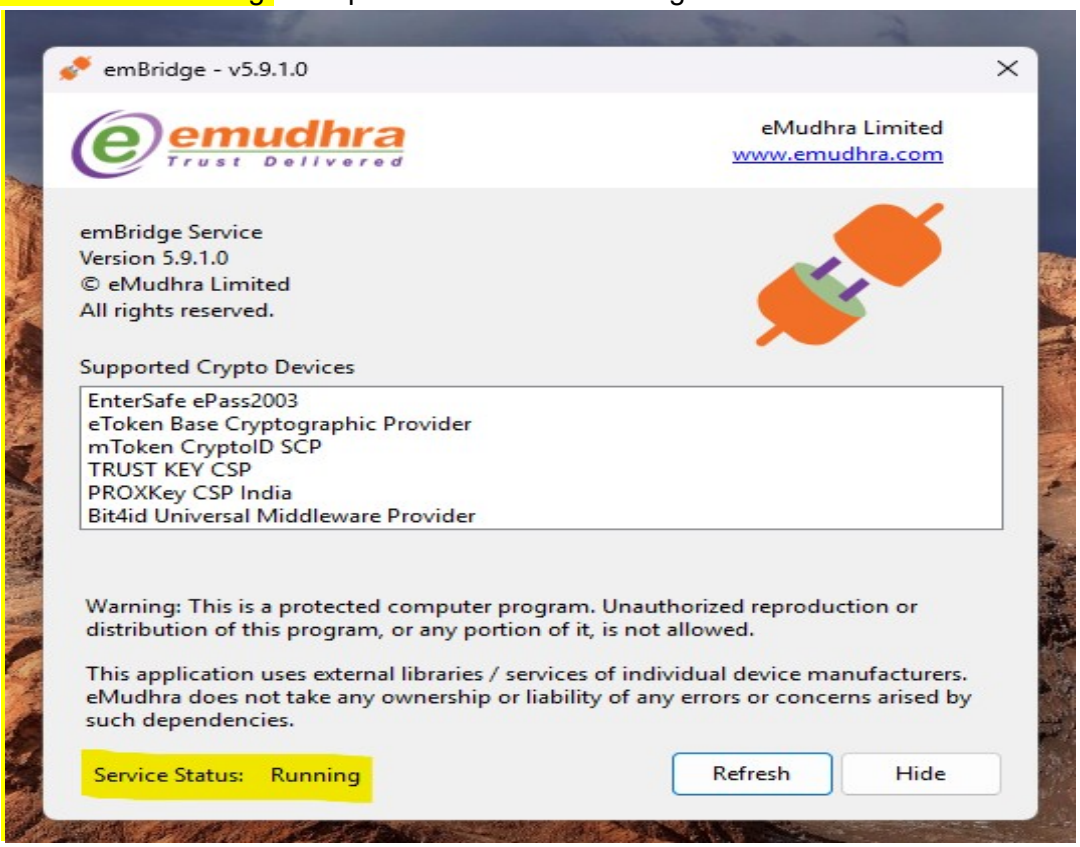
E) For Step by Step installation guide & to download and install latest version of **IREPS Signer Utility**: Please Click here → https://www.ireps.gov.in/html/misc/irepsSigner.html

F) How to use **DSC on HRMS-APAR** module?

- Install and run **emBridge** application to use DSC on HRMS-APAR module.
- To download emBridge application: Please click here → https://embridge.emudhra.com/
- After successful installation, right click on emBridge shortcut icon installed on desktop



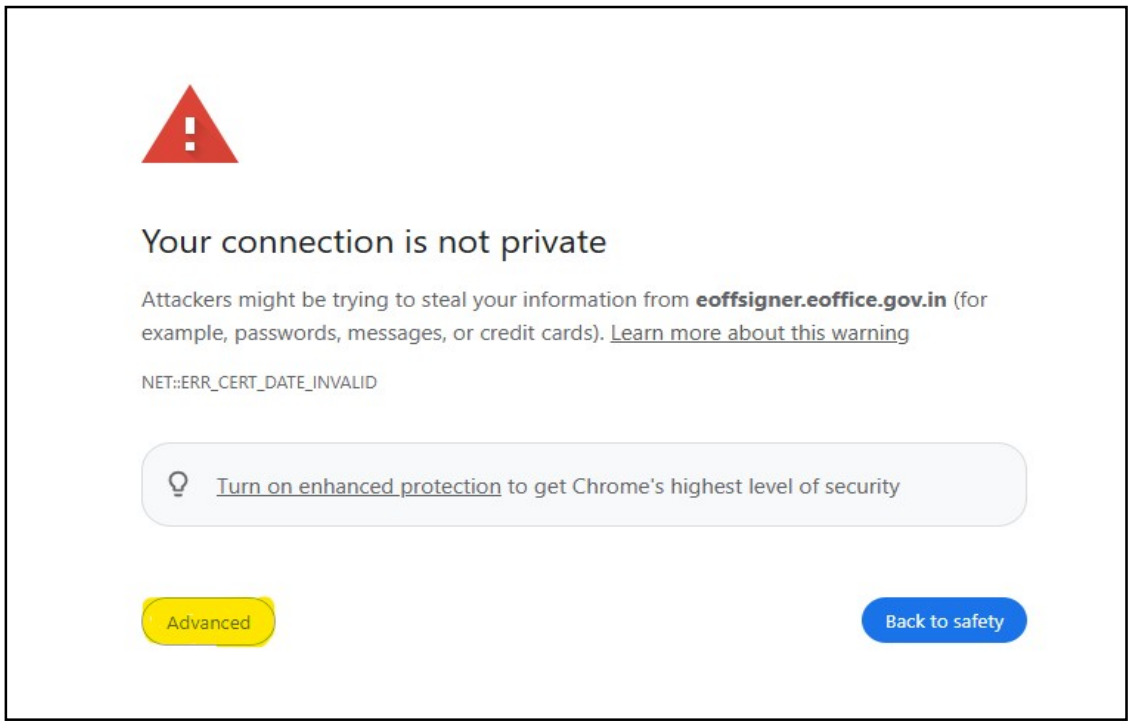
and click on 'Run as administrator' ---> then 'Yes'. Following screen appears showing Service Status: Running. Now proceed further with using DSC.



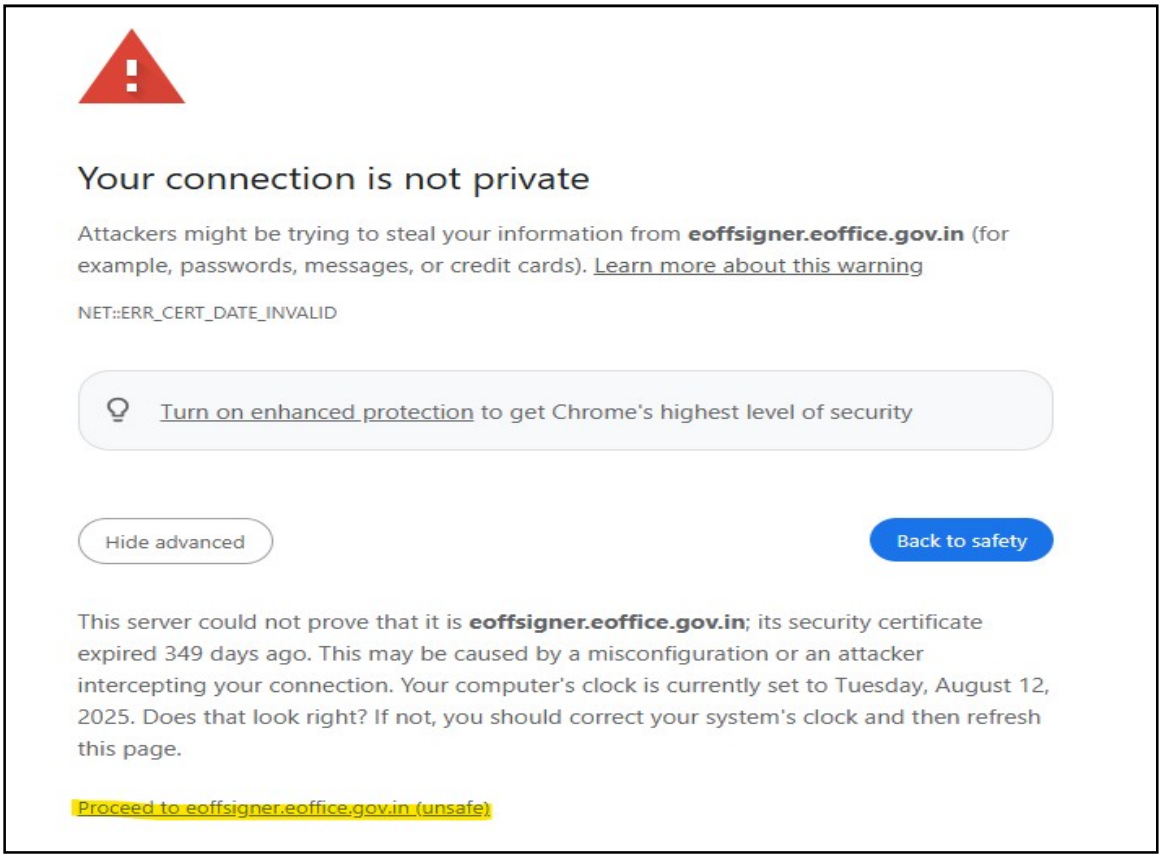
G) Troubleshoot for **DSC error on e-Office**:

Step-1: Click on or copy and paste the below link in address bar of a browser.
https://eoffsigner.eoffice.gov.in:55101/check/isLive

Step-2: If following screen appears, click on Advanced



Step-3: Now click on Proceed to eoffsigner.eoffice.gov.in (unsafe)



Step-4: The following screen should appear. Now proceed with DSC service on e-office.



Note: If the above screen at Step-4 doesn't appear, then proceed with Step-5 & onwards.

Step-5: Ensure latest version of JAVA is installed on PC/ Laptop. To download and install JAVA: Please click here → https://www.java.com/en/download/manual.jsp#xd_co_f=Yzg3YTUyNTktODkxNy00NWI3LTg4NzMtOGZkM2QyNzg4MzNj~

Step-6: Run DSC Signer Service. To download DSC Signer Service, click the below link:

https://core.indianrailways.gov.in/view_section.jsp?lang=0&id=0,296,1009

Step-7: After successful installation, right click on Digital Signer Service 4.1.7 shortcut icon installed on desktop



and click on 'Run as administrator' ---> then 'Yes'. Now proceed further with using DSC.

If error occurs, follow Step-1 to Step-4.

For more details on e-office, click below link for videos:

https://www.youtube.com/playlist?list=PLZaS9J6E3aOSY6Qk3j5bltV6_-7j41nS4