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GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)
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RB Tele 4/2006

2001/Tele/TN/3

New Delhi, dated 07.06.2006

General Managers,
All Indian Railways & Production Units,
DG/RDSO/Lucknow.
DG/Railway Staff College Director/IRISET/IRIMEE/IRIEEN/IRICEN
CAOs/COFMOW/DCW.

Sub: Enlarging the scope of CUG phones.

Ref: Board's letter of even no. dt. 18.3.2002 & 28.10.2003.

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1. Board vide above referred letters had issued instructions for provision of Closed User Group (CUG) phones for the Railways which have been found to be extremely useful for day to day operations as well as meeting emergencies.

2. A number of references from Zonal Railways and other units have been received in the Board's office for increasing the number of CUG phones to provide better communication facility for enhancing the efficiency of railway working and the delivery of service to the rail users. Considering the potential of the CUG scheme in this regard, Board have reviewed and modified the entire scheme in totality with an intention to provide better communication facilities to different officials at operational level in the field. The CUG facility will be provided to the following categories of officers and staff (i.e. excluding Production Units, RDSO, Metro, Centralized Training Institutes, DCW & COFMOW where CUG phone will be provided as per para 3 below):

(i) All Gr. A & B officers
(ii) Supervisory staff having independent charge and directly responsible for inspection, operation, repairs, maintenance and projects.
(iii) Loco Pilot/Motorman & Guards responsible for train operation

3. The limit for the number of CUG phones under existing condition for Production Units and RDSO will stand enhanced to 30 and for GM/Metro Railway, DG/Railway Staff College, Director/Centralized Training Institutes, CAO/DCW and CAO/COFMOW the limit is enhanced upto 15 CUG phones each.

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4. The above shall be subject to the following conditions:

a) Charges beyond the following limits (i.e. over and above the fixed charge for the CUG schemes) shall be born by the user himself/herself.

i)	HAG	Rs. 1000/-
ii)	SAG	Rs. 800/-
iii)	SG/JAG	Rs. 500/-
iv)	Sr. scale & Jr. scale	Rs. 400/-
v)	Supervisory staff	Rs. 300/-

b) Railway will provide CUG instruments only to GMs, AGMs, HAG, CHODs, DRMs and ADRMs and not to others. For other officers and staff railway will provide only SIM cards of the CUG scheme. They will have to use their own sets. The replacements of the existing handsets, as and when due, shall be done only for those Officers who are eligible for handset as mentioned above.

c) The provision of CUG phone facility shall be based on the principle of expenditure neutrality. The General Managers with the help of CSTE and with concurrence of FA&CAO should ensure that this exercise of providing additional CUG phones is expenditure neutral through economy measures such as

(i) Reviewing the need for existing landline phones in the office/residence;

(ii) Reviewing the expenditure on landline telephones over and above the permissible limits by suitably tightening up the process and procedure connected with the passing of bills for the extra calls, after the introduction of CUG facility.

(iii) In lieu of giving individual landline DoT telephones in the office, 2 MB connectivity may be obtained from the service provider which may be connected to the Railway PABX system and the access to the public telephone network using the DID/DOD features.

(iv) Saving in any other form in revenue expenditure consequent upon the improvement in productivity due to the introduction of the CUG phones.

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5. Board is also undertaking a parallel exercise with RailTel to work out a uniform numbering scheme for Indian Railways with operators having countrywide presence which will be intimated to Railways as and when finalized. It is expected that the new scheme will be finalized in the coming months. Railways may, therefore, ensure that the schemes finalized by them are implemented till 30.06.2007 initially.

This issues with the concurrence of Finance Directorate of Ministry of Railways.

Please acknowledge receipt.

07/06/06

(Sanjay Dungrakoti)
Director/Telecom

No. 2001/Tele/TN/3 **New Delhi, dated 07.06.2006**

Copy to:

1. FA&CAOs, All Indian Railways and Production Units.
2. Deputy Comptroller and Auditor General of India (Railways), New Delhi (with 80 spares), 224, Rail Bhawan, New Delhi

07.06.06

For Financial Commissioner/Railways

Copy to:-

1. F(X)II and Budget Branches, Railway Board for information and necessary action.
2. CSTEs/All Indian Railways for information and necessary action.

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